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Ms. Beth Rominger Senior VP of Claims FPIC Post Office Box 44033 Jacksonville, Florida 32231-4033

## Dear Beth:

I am writing to let you know how pleased I have been with the work of Trial Consulting Services, LLC. TCS provided the demonstrative aids that were used extensively throughout our successful three-week trial.

I have always been impressed by the quality of their products and the flexibility they have demonstrated in the past. In this case, TCS was particularly helpful in assisting us in developing graphics to explain the relevant medicine and chronology of events. The staff at TCS was enthusiastic about creating exhibits that were both accurate and effective in communicating the themes of our defense, and even sent a graphic designer to meet with our surgery expert.

When it was first announced that FPIC would have exclusive providers for services such as TCS, I was somewhat wary about relying on a firm across the state. However, TCS has proved that it can provide rapid responses to clients in our area. I can honestly say that I would not expect more attentive service from a company down the street.

As always, it has been a pleasure working with FPIC and representing its insureds. Your commitment in providing your insureds with a strong defense, which includes funding the services of quality providers such as TCS, makes our job much easier.

Very truly yours,

Kevin Bledsoe

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